

Our Strategic Plan 2024–2029

Leading inclusion within communities
Supporting a sense of belonging for all

OUR TEAM

Support our staff

Build a strong team so we can keep providing reliable support.

Help people learn

Give staff opportunities to develop their skills.

Make everyone feel welcome

Create a workplace where all people are included and respected.

OUR CUSTOMERS

Help people connect

Support wellbeing, friendships and belonging in the community.

Explore better aged care

Look for new ways to support older people.

Offer more choices

Explore different programs that help people reach their goals.

HOW WE WORK

Improve our systems

Use technology and information to deliver better services.

Show people who we are

Make EPIC easier to recognise and understand.

Try new ideas

Encourage ideas that make our services better.

OUR FUTURE

Explore new places

Look at opportunities to support more communities.

Work together

Build partnerships with organisations that share our goals.

Care for the environment

Plan ways to reduce our impact on the environment.